

Leadership & Team Development — building high-performing teams through clarity and trust
Guest Experience — pace, precision, genuine hospitality under pressure
Operational Efficiency — rostering, cost control, cash-ups, financial accountability
Event & Festival Operations — Splore, Gardens of Unearthly Delights, Speed Shear
Health & Safety Compliance — LQF-trained, audit-ready venues
Systems & Technology — POS/IEFPOS/inventory, React Native, Firebase

Bar Manager / Duty Manager
Harbourside Ocean Grill and Bar, Auckland
Led all bar operations for a busy CBD restaurant and bar, driving team performance and service delivery.

The Realm, Hataitai, Wellington
Full operations for a busy suburban bar and bistro — team performance, service flow, revenue growth.

The Waikiki Tavern, Invercargill

Day-to-day operations, compliance, cash-ups, supplier coordination and staff training.

Top Pub, Winton

Distinction Hotel, Te Anau

Harry & Frankie, Melbourne, Australia

The Mangawhai Tavern (2016–19) · The White Rabbit, Auckland (2015) · Orleans, Auckland (2014–15) · Scarlett Slims & Lucky, Auckland (2014) · The Royal, Wellington (2011) · Matterhorn, Wellington (2008–10)

Monsoon Poon, Auckland (2012–14) · Monsoon Poon, Wellington (2006) · Vurtigo, Wellington (2002) · Vespa Lounge, Wellington (2001)

Shifts for Change (hospitality charity)
Founded a charity where hospitality staff donate shifts to fundraise; 32 staff, \$5,000+ raised across 11 charities, expanded to Melbourne.

Splore · Gardens of Unearthly Delights

Wholesale Cars Direct, Wellington (2003–05) · Neat Spirits, Auckland (2015)

EPIK, Busan, South Korea

Bachelor of Information Technology — SIT, Invercargill	2022
Graduate Diploma in Teaching (Secondary) — VUW	2008
Bachelor of Arts, History — VUW	2007
Bachelor of Commerce, Accounting	1998
LCO / Duty Manager Certified	Renewal - ready

Top Jade Programmer Award (IT)	2021
Lewisham Awards Finalist, Hospitality Personality	2012/13
Capital Awards Finalist, Contribution to Hospitality	2011
Capital Awards Finalist, Best Maître D'	2010
National Champion, Absolut Cocktail Championship	2001
Galliano Cocktail Bartender of the Year	1999

Judge, Diageo Reserve World Class National Final (SunLive, Scoop)	2014
Organiser, Mangawhai Speed Shear charity fundraiser (Local Matters)	2018
Winning team, \$10 Queenstown Challenge to Cure Kids — \$313k raised (ODT)	2012